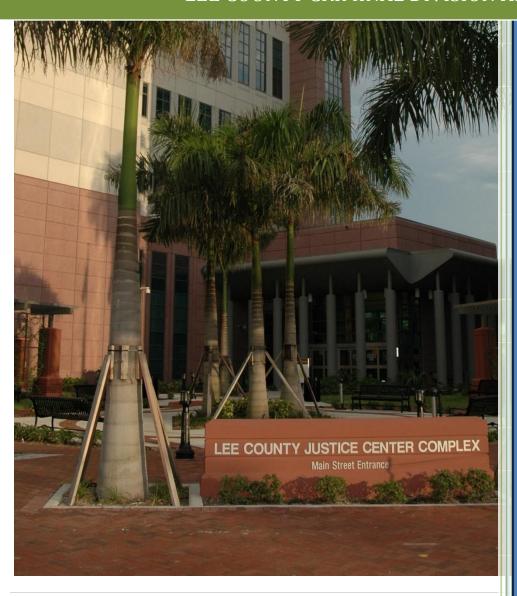


Fiscal Year 2015-2016

TWENTIETH JUDICIAL CIRCUIT ADMINISTRATIVE OFFICE OF THE COURTS LEE COUNTY CRIMINAL DIVISION ANNUAL REPORT



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LEE COUNTY CRIMINAL DIVISION

FY 2015 - 2016 ANNUAL REPORT

TABLE OF CONTENTS

	PAGE
Criminal Division Director's Message	3
Division Overview & Organization	
Organizational Chart	5
Intake & Investigation	6
First Appearance & Jail Management	Ø 2 7
Pretrial Supervision	8
Misdemeanor Diversion	9
County Probation	10-11
Felony Case Management	12
Drug Court	13
Mental Health Court	14
Veterans Court	15
Division Support & Initiatives	16-18

For more information on court programs within the 20th Judicial Circuit, please visit our website at:
www.ca.cjis20.org



TWENTIETH JUDICIAL CIRCUIT ADMINISTRATIVE OFFICE OF THE COURTS



Message from the Criminal Division Director:



Welcome to the Lee County Criminal Division's annual report. The Criminal Division is located on the third floor of the Lee County Justice Center at 1700 Monroe Street in Fort Myers, Florida. As of July 2015, the population in Lee County was estimated at 701, 982 according to the United States Census Bureau.

On behalf of the dedicated team of professionals of the Pretrial Services and County Probation Departments, it is my honor and distinct privilege to share with you the continued accomplishments that occurred during fiscal year 2015-2016. Overall, this year has represented a year of opportunity, transformation and progression.

There were important advancements during this year that were realized in process improvements, the utilization of technology and overall professional development. We are steadfast on our journey of instituting evidence based practices throughout the division. There has been significant progress made and we look forward to continued growth and development.

I am proud of the highly professional and dedicated staff of the Criminal Division. The talent and teamwork that has been demonstrated is remarkable and a true testament of their commitment to the highest quality of services to the courts and citizens of Lee County.

The Criminal Division emphasizes on being a learning organization. We are committed to staff development, cross training and serving on both internal and external workgroups and committees. We value our partnerships and understand that they are essential in order to best serve the community. This report will illustrate that we hold ourselves to the highest of expectations.

I would like to especially thank Ms. Kinsey, Mr. Jaye, Ms. Rivera and all of the team members that contributed to this report and more importantly to our overall success. I would also like to thank our Trial Court Administrator, Mr. Wilsker and the judiciary for the continued guidance, leadership and support. We look forward to another successful and productive year.

Líza K. Maldonado

"It takes courage to do the right thing at the right time for the right reason".

Elisala

OVERVIEW AND ORGANIZATION

The Administrative Office of the Courts provides administrative and operational support to the Circuit and County Courts. The Lee County Criminal Division, including the Pretrial Services and County Probation Departments, provides case management support to the thirteen judges in the criminal division. Both departments have unique objectives but work together collaboratively under the direction of the Trial Court Administrator and the Criminal Division Director.

Amy Kinsey, Deputy Criminal Division Director, Pretrial Services



The Pretrial Services Department was established in 1988. It is comprised of thirty-five employees, plus an on-call employee, encompassing the Intake and Investigation Unit, the Case Supervision Unit and the Case Management Unit. The mission is to provide comprehensive case management services to the courts, from case inception through case closure, via professional staff committed to the highest standards of excellence. The vision is to be a leader within the court system by developing an empowered workforce that embodies integrity, excellence, and accountability, delivering the highest quality of services.

The Pretrial Services Department has remained aligned with national standards established by the American Bar Association and the National Association of Pretrial Services and continues to serve as a high functioning pretrial program and model agency. The department gained initial accreditation in 2009 through the Florida Corrections Accreditation Commission and was re-accredited in 2012 and 2015, demonstrating compliance with all standards.

Key goals include:

- Enhancing screening processes to determine risk while simultaneously identifying veterans and those with mental health and substance abuse needs.
- Ensuring comprehensive case management services are provided through jail management efforts, identifying case delays and enhancing early resolution and best practices in specialty courts.
- Incorporating evidenced based practices to increase overall supervision and diversion success rates.
- Enhancing overall customer services, employee and judicial satisfaction.
- Increasing technological and reporting capabilities.

Doug Jaye, Deputy Criminal Division Director, County Probation

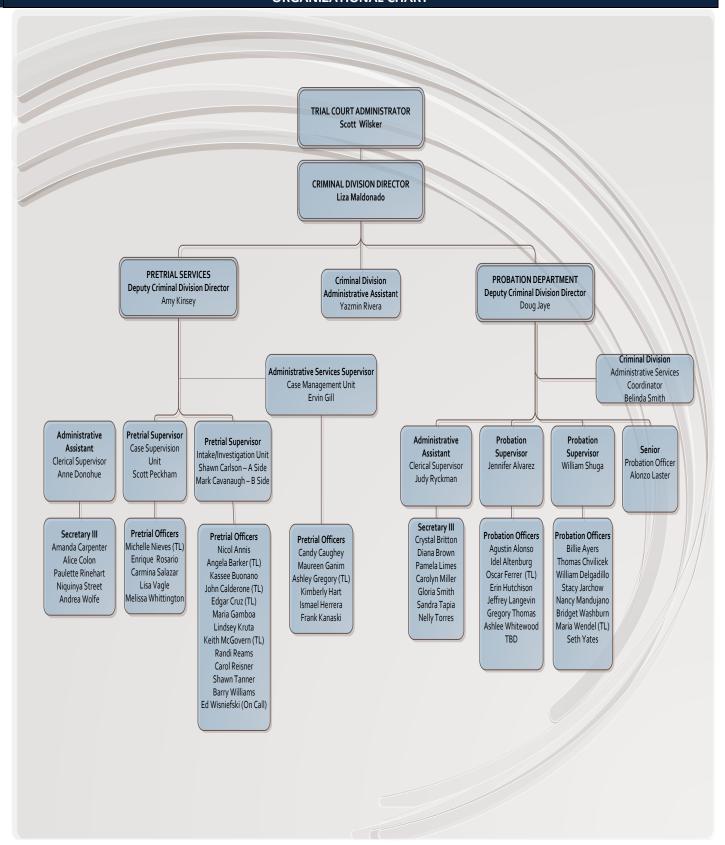


The County Probation department was established in the early 1980's. It is comprised of twenty-nine employees, encompassing the Supervision Unit, Mental Health and Veterans Court. The mission is to promote public safety by enforcing court orders, supervising probationers and motivating positive behavioral change. The vision is to be a leader by enhancing working relationships with our criminal justice partners and utilizing evidence based practices and advancements in technology to proactively supervise, educate and redirect probationers to reduce recidivism.

Key goals include:

- Ensuring comprehensive case management services are provided and establishing an optimal caseload ratio to effectively supervise and manage cases.
- Utilizing technology resources in the most effective manner.
- Enhancing standard operating procedures and continuity of business operation plans and enhancing quality assurance.
- Enhancing overall training and strategic cross training across the division.

LEE COUNTY CRIMINAL DIVISION ORGANIZATIONAL CHART



INTAKE AND INVESTIGATION MISSION CRITICAL DATA

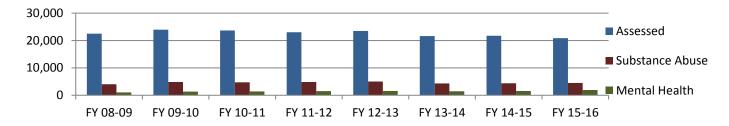
Universal screening-

The Intake and Investigation Unit conducts interviews and investigations twenty-four hours a day/seven days a week for all defendants booked into the Lee County Jail on criminal charges. Demographic information is verified while need and risk is assessed. Pretrial officers utilize national, state and local systems to determine high risk under the Anti-Murder, Jessica Lunsford and Andrew Widman Acts, as well as pending case information, supervision status and prior court appearance.

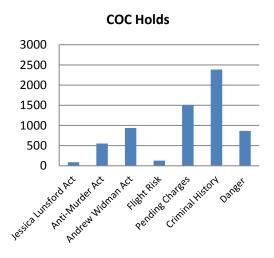


Pictured from the left/ front (B side) - Kassee Buonano, Carol Reisner, Lindsey Kruta, Edgar Cruz, Barry Williams, Angela Barker and Mark Cavanaugh

According to the Criminal Justice Information System, there were 20,854 investigations conducted during Fiscal Year 2015-2016 on defendants booked into the Lee County Jail. A total of 4,471 defendants were identified with substance abuse needs and 1,943 with mental health needs, consistent with annual trends. Similar trends are illustrated below.



Pretrial officers complete a Risk Instrument on defendants assessed and eligible for release, excluding cases with pre-set bonds or capital felonies. The Risk Instrument is used to objectively assess the potential for failing to appear or for re-arrest during the pretrial period. Evidence based risk instruments are an effective tool but the final risk includes both mitigating and aggravating factors. The Risk Instrument was implemented in 2011 after the Pretrial Justice Institute analyzed critical data determined by criminal justice partners and stakeholders.



Notifications are made to the Department of Children and Families, to victims involved in domestic violence and to probation on new law violations. Officers additionally determine indigence for appointment of counsel and appointed 12, 261 defendants this fiscal year. Veterans are identified and those appropriate are linked to services. There were 861 veterans identified at intake.

Certificate of Compliance (COC)-

Pretrial officers ensured 7,962 defendants were held for First Appearance that posed a potential flight risk or danger to the community so that the judge could make more informed release decisions. The chart illustrated to the left reflects the breakdown of reasons for holds.



<u>First Appearance</u>- Pretrial officers provide critical information to the judiciary at First Appearance hearings. Defendant backgrounds, criminal history and risk are provided along with supervision options for release. The First Appearance judges reviewed 15,586 defendants with 5,444 bonding prior to First Appearance via the monetary bail schedule during the fiscal year. First Appearances resulted in 457 releases on recognizance, 2,874 releases on pretrial supervision with 566 pleas, 7,288 ordered bond and 4,401 held without bond, as illustrated below. There were 1,006 affidavits facilitated under the Widman Act.

Pictured from front/left A side) - Randi Reams, Maria Gamboa, Shawn Carlson, Shawn Tanner, Keith McGovern. John Calderone and Nicol Annis

Pictured to the right- Ed Wisniefski (on-call officer)

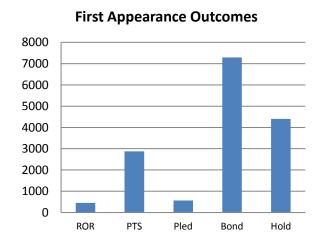
<u>Early Resolution Court</u>- The ERC was expanded this fiscal year to allow for earlier diversion. There were 1209 defendants identified at First Appearance and provided an ERC date in lieu of waiting to be identified at arraignment. This reduces delay by approximately four to six weeks and increases the likelihood of earlier release from incarceration on low risk cases.

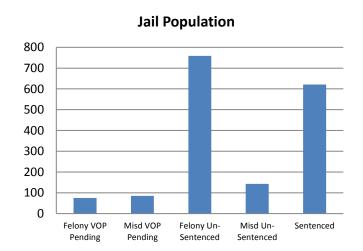


<u>Jail Management</u>- Pretrial officers facilitated resolution of 209 cases, 4 releases and 3 bond reductions on the Jail Management where non-sentenced incarcerated defendants were reviewed for consideration of a plea or release prior to arraignment.

Jail Population

The average jail population was 1,683 for this fiscal year, with a breakdown illustrated below, according to the Lee County Sheriff's Office Classification Unit. The LCSO reported 26, 067 bookings.





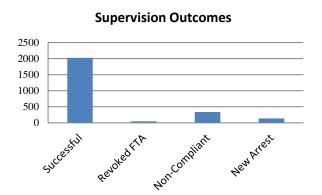
PRETRIAL SUPERVISION OUTCOME MEASURES

Pretrial officers supervise defendants ordered on pretrial supervision, determining reporting plans based on risk and need and enforcing court orders while reporting non-compliance to the court. Standard conditions include following a reporting schedule in person and via telephone, remaining at liberty without violating any laws, notifying the assigned officer of any demographic changes, answering all inquiries, completing substance abuse or mental health evaluations, drug testing and any other special conditions as ordered.

MISSION CRITICAL DATA

<u>Caseloads</u>- There was a total of 2,803 defendants placed on pretrial supervision, after excluding those later disqualified, with an average monthly caseload of 174 defendants per officer. The average length of supervision was 72 days. Approximately 36% included a simultaneous bond and approximately 10% included electronic monitoring. 69% were determined indigent. At the end of the fiscal year, the active case breakdown included 62.84% low risk defendants, 12.5% medium risk and .63 % high risk, with 24% not originally assessed by risk level.

<u>Success rate</u>- There was an average of 80% of defendants on pretrial supervision who (1) were not revoked for technical violations of the conditions of their release, (2) appeared for all scheduled court appearances, and (3) were not charged with a new offense during pretrial supervision.



<u>Safety rate</u>- There was an average of 94% of supervised defendants not charged with a new offense during the pretrial stage.

<u>Technical Non-Compliance rate</u>- There was an average of 11% of defendants revoked due to technical violations.

<u>Court appearance rate</u>- There was an average of 97% of supervised defendants who made all scheduled court appearances.

Electronic monitoring-

Cases with electronic monitoring are monitored at a higher risk level with closer supervision. There was an average of 89 defendants with electronic monitoring each month. The Intake and Investigation Unit ensures installation prior to release from custody after all court ordered conditions have been reviewed. Once released, defendants are monitored by a third party monitoring center. Pretrial officers have direct web access to view defendants on pretrial supervision and wearing a GPS device.

Electronic monitoring may include house arrest, exclusion zones, alcohol monitoring and drug screens. Electronic monitoring must be worn 24 hours a day until completion of the case or when otherwise ordered by the court. Defendants must pay all associated costs directly to the vendor. Intentional altering, tampering or damaging of equipment in an attempt to defeat the intended use, or removal, constitutes a violation.

There are two types of alcohol monitoring. The first is known as SCRAM (Secure Continuous Remote Alcohol Monitor). This device is worn around a defendant's ankle and continuously tests every thirty minutes on a 24/7 basis. The second device is known as PAM (Portable Alcohol Monitoring.) This is a handheld device in which the defendant is required to blow into 3-4 times (or more if ordered) a day. This device does use facial recognition software to ensure the correct individual is blowing into the device. During the initial set up, the device requires a sample blow and it also takes a picture of the defendant and stores it into the software.

MISDEMEANOR DIVERSION OUTCOME MEASURES

Pretrial officers supervise defendants who enter the diversion program and oversee the conditions set forth in the Deferred Prosecution Agreement. The ninety day program is intended to redirect criminal justice resources to more serious crimes and those that warrant prosecution while providing a meaningful response to particular

conduct. The majority of defendants are diverted prior to arraignment, thereby alleviating the need to be heard on a court docket.

Pretrial officers ensure eligibility, review agreements explaining and ensuring all required conditions are met and report compliance to the State Attorney's Office. Standard conditions include refraining from new law violations, completing educational courses, reporting to an assigned officer and notifying of demographic changes, as well as paying costs of prosecution and supervision and restitution where applicable. Outcomes are illustrated below.



Pictured from the left: Scott Peckham, Michelle Nieves, Melissa Whittington, Enrique Rosario, Not pictured- Carmine Salazar, Lisa Vaqle

MISSION CRITICAL DATA

<u>Caseloads</u> – There were 2,053 defendants that entered misdemeanor diversion with an average monthly caseload of 173 defendants per officer.

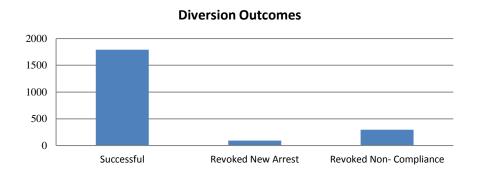
<u>Success rate-</u> There was an average of 82% of defendants who entered misdemeanor diversion and (1) were not revoked for technical violations of the conditions in their agreement, (2) complied with all specific conditions, and (3) were not charged with a new offense during the diversion period.

<u>Safety rate-</u> There was an average of 96% of defendants not charged with a new offense during the diversion period.

<u>Technical Non-Compliance rate-</u> There was an average of 14% of supervised defendants revoked due to technical violations only.

<u>Supervision fees & Restitution collected</u>- There was a total of \$171,640 in the cost of supervision collected for the fiscal year and \$12,933 in restitution collected payable to victims.

<u>Community services completed</u>- 12,995 hours of community service were completed in the community.



COUNTY PROBATION OUTCOME MEASURES

The County Probation Department provides misdemeanor probation services for all of the criminal courts of Lee County. Probation officers supervise probationers sentenced on a first or second degree misdemeanor.

Pictured from the left- Agustin Alonso, Ashlee Whitewood, Gregory Thomas, Jennifer Alvarez, Jeffrey Langevin, Idel Altenburg, Oscar Ferrer and Erin Hutchinson



The probation department supervised 5,627 probationers this fiscal year. The department's Spanish speaking officers supervise a caseload that includes probationers that speak Spanish as their first language and do not speak English or have a limited English vocabulary. Officers enforce the probation order conditions, which may include but is not limited to completion of education or treatment, random drug/alcohol screenings, completion of community service and the Lee County Day and Weekend Work Programs. The department also enforces the payment of restitution, fines, court costs and probation supervision fees. Probation officers manage all the duties and responsibilities as mandated by the court and the judiciary.

The Lee County Probation Department's primary goals are to enforce the conditions of probation and to motivate positive behavioral change with probationers. The department utilizes evidence based practices and advancements in technology to proactively supervise, coach, educate, and redirect probationers to facilitate change and reduce recidivism. Motivational Interviewing has been implemented and has provided the tools for the department to handle resistance and change the responsibility for behavioral change to probationers. Primary functions include:

- Delivering fair, consistent and positive guidance to probationers.
- Referring probationers to local treatment providers who provide education, counseling and awareness and provide probationers the tools needed to become citizens who contribute to their community.
- Delivering information and formulating recommendations to both county and circuit judges for violations of probation.
- Motivating probationers by providing them the tools for success.
- Continually modifying our methods to meet the needs of the probationers.
- Making a positive contribution to the community.

ADMINISTRATIVE REVIEWS

Reviews are utilized as a measure to ensure compliance within sixty days of sentencing and throughout the probation period. Officers motivate, set priorities and goals for probationers to achieve success. Officers incorporate motivational interviewing techniques to encourage success.

SHERIFF'S DAY WORK PROGRAM

The Lee County Sheriff's Day Work Program is a sentencing alternative as a special condition of probation available to the judiciary. The Day Work Program is ordered as a condition of probation and is strictly enforced by the department. This program allows probationers to perform various labor activities for the benefit of the community. The program is in lieu of incarceration and saves taxpayers money.

COURT PRESENTATION

Court Presenters recommend sanctions to any one of the thirteen Circuit/County judges on behalf of the probation department. Probation officers attending court ensure accuracy of allegations against the probationer and provide a complete status update on the case and a fair and just recommendation. This aids the courts in efficiently managing court event dockets and facilitating resolution. Although most cases presented are violations of probation, the presenters also attend other probation-related hearings such as modifications of probation and early termination hearings.



Pictured- Alonso Laster

FIELD WORK

The department conducts field work as needed to aid in the supervision of probationers and to ensure compliance with court-ordered conditions. The department works closely with local law enforcement on those deemed high risk or where there is cause for concern of safety.

Pictured from the front/left- Nancy Mandujano, Stacy Jarchow, William Delgadillo, Billie Ayers, Bridget Washburn, Maria Wendel, Thomas Chvilicek, William Shuga and Seth Yates

PROBATION MISSION CRITICAL DATA

The following statistical information provides a snapshot of performance outcomes during the fiscal year:

<u>Caseloads</u> - There were 5,627 defendants ordered on county probation during the fiscal year with an average monthly caseload of 164 probationers per officer.

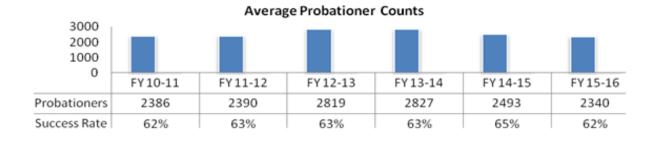
<u>Success rate</u>- There was an average of 62% of defendants placed on county probation who were (1) not revoked for technical violations (2) not charged with a new offense during supervision and (3) have complied with all specific conditions.



<u>Supervision fees & Restitution collected</u>- There was a total of \$1,189,772 in the cost of supervision collected for the fiscal year and \$53,573 in restitution collected payable to victims.

Community Services completed- A total of 42,038 hours of community service was completed in the community.

Fines and Court Costs- A total of \$2,572,501 was collected from probationers through the Clerk of Court.



The Case Management Unit provides direct support to the five Circuit judges presiding over felony cases. Cases are managed according to nature and complexity to facilitate early disposition of appropriate cases and allow for



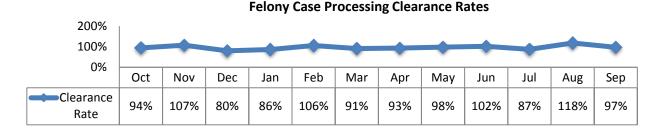
individual judge management on more complex cases. Case managers utilize calendar management practices and monitor case processing time goals, document case notes with detailed case events and progress for the judiciary, conduct trial coordination, facilitate case closure on inactive cases, generate performance measures reports and evaluate processes to reduce potential delays.

Pictured from the left- Frank Kanaski, Ervin Gill, Maureen Ganim, Ismael Herrera, Candy Caughey, Ashley Gregory and Kimberly Hart

COURT PERFORMANCE OUTCOME MEASURES

<u>Time to Disposition</u> - Time to disposition measures the percentage of cases disposed or otherwise resolved within established timeframes and assesses the length of time it takes a court to process cases. In the 20th Judicial Circuit, time goals are established under Administrative Order 3.5. The goal is to resolve 80% of expedited cases within 180 days from the arrest date, standard cases within 240 days and complex cases within 360 days. Lee County met 88% of expedited cases, 91% of standard cases and 86% of complex cases for time goals. Early Resolution Court disposed of 2, 295 cases.

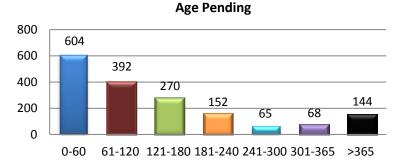
<u>Case Clearance</u> – Clearance rates are the number of outgoing cases as a percentage of the number of incoming cases. A total of 6,123 cases were opened and 5,953 cases closed, resulting in a 98% clearance rate. Monthly trends are illustrated below.



<u>Trial date certainty</u> - The number of times cases disposed by trial are scheduled for trial. The ability of courts to hold trials when scheduled to be heard is closely associated with timely disposition. Trial date

Age of active pending caseload - The age of active cases pending before the court, measured as the number of days from filing until the time of measurement, allows the court to focus on what is required to ensure cases are brought to completion within reasonable timeframes. The chart depicts the end of fiscal year caseload.

certainty was 51%.



DRUG COURT

The Lee County Felony Drug Court Program is designed to divert cases from the traditional court system while helping participants recover from drug and alcohol addiction, stay in recovery and become productive members of society. The designated pretrial officer serves as the main point of contact, facilitates early screening and monitors defendants' progress so non-compliance can be addressed swiftly by the court.

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The program is presided over by the Honorable Josephine Gagliardi and the Honorable Andrew Swett. The drug court team includes the pretrial officer, coordinators and counsel from the offices of the State Attorney and the Public Defender, the Department of Corrections' probation officers and clinicians from SalusCare. The team meets regularly for staffing to discuss current and potential participants.

The Board of County Commissions expanded the program's capacity from the initial expansion to 150 participants in 2006 to 200 participants in October of 2015. Data has demonstrated the consistent rise in defendants with substance abuse needs. There have been 157 referrals to the program with 113 entries and 168 active in the program at the end of the fiscal year.



The Honorable Leigh F. Hayes, after presiding over the Drug Court docket on the Monday docket for the last eight years, turned over the helm after her appointment to the Circuit bench in Charlotte County in April of 2016. Judge Hayes' devotion to the program was recognized and celebrated by the drug court team.

Pictured from the front/left, the Honorable Josephine Gagliardi, Ismael Herrera, Beverly Johnson, Farah Peters, Jennifer Staple, the Honorable Leigh F. Hayes, Lewanda Oliver-Smith, Amy Kosinski, Matt Sorenson, Nicole Luckey and Angelique Agoston

MISSION CRITICAL DATA

<u>Graduation Rate</u>- There was a total of 41 graduates from the program this fiscal year, with a graduation rate of 54%. New offenses accounted for 22% of unsuccessful terminations.

Active Participants- The average number of participants in the program each month was 145.

<u>Average Length of Stay</u>- The average length of stay was approximately 18 months for those that termed during this fiscal year, showing that participants, on average, stay in the program close to the intended time period.

<u>Breakdown</u>- The program breakdown near the end of the fiscal year included a total of 51 defendants at a residential treatment facility, 77 receiving outpatient services, 16 in custody either on a violation of probation or awaiting residential bed space and 9 with active bench warrants.

<u>Jail Residential Treatment</u>- While in custody, many defendants attend the Lee County Sheriff's Office Residential Substance Abuse Treatment and Life Skills Programs. These programs require completion of substance abuse treatment but also various requirements in family skills, personal health and social skills.



Pictured Dena Geraghty (contracted drug court consultant)

MENTAL HEALTH COURT

Mental Health Court is a voluntary alternative to the traditional court system for those formally diagnosed with a serious and persistent mental illness. Criminal history and the current offense must meet the requirements of the State Attorney's Office, which is the deciding factor for participation in this program. Defendants and mental health professionals develop an intervention plan based on the defendant's individual needs. Successful completion of the intervention plan while under the supervision of probation results in successful termination or continuation on regular county probation supervision. Successful completion of the intervention plan while under diversion results in the charges being nolle prossed by the State Attorney's Office.

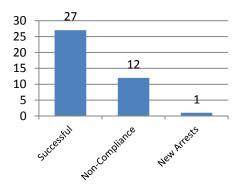


The program is presided over by the Honorable Andrew Swett. The mental health court team includes the administrative services coordinator from Lee County Probation, counsel from the offices of the State Attorney and Public Defender, the Department of Corrections' probation officer, diversion coordinators from SalusCare and outreach specialists and a program coordinator from Coastal Behavioral Healthcare. The administrative services coordinator serves as the main point of contact and provides program oversight to ensure the services and team member responsibilities are achieved. This includes maintaining documentation, database and report maintenance and establishing collaborative relationships with community service providers. The administrative services coordinator attends staffing and court weekly and monitors Court outcomes and progress.

MISSION CRITICAL DATA

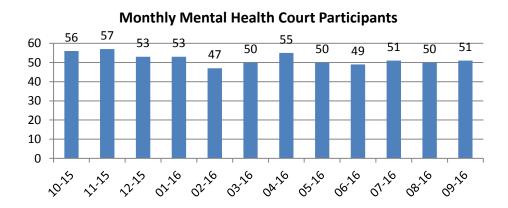
<u>Graduation Rate</u>- The overall graduation or success rate was 72%, graduating 27 participants during the fiscal year.

<u>Average Length of Stay</u>- The average length of stay was approximately 9 months, showing that participants, on average, stay in the program close to the intended time period.



Active Participants - The number of participants in the program was 52 at

the end of the fiscal year. Half of the participants have entered a diversionary program while the other half of the participants are on either county or state probation or community control. There were a steady number of participants throughout the year as outlined in the chart below. The program has operated at or above its capacity of 50 participants throughout the majority of the year.



Veterans Court is designed to divert cases from the traditional court system for those veterans diagnosed with a serious mental health and/or substance abuse issue. The Court links veterans with the programs, benefits and services they have earned. The program is presided over by the Honorable Andrew Swett. The Veterans Court team includes the administrative services coordinator from Lee County Probation, counsel from the offices of the State Attorney and Public Defender, the Department of Corrections' probation officer, outreach specialists and a program coordinator from Coastal Behavioral Healthcare. The administrative services coordinator serves as the



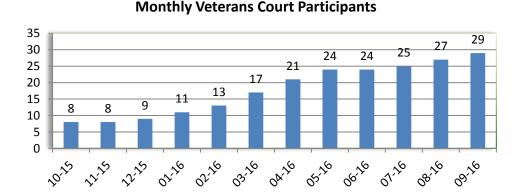
main point of contact and provides program oversight to ensure the services and team member responsibilities are achieved. This includes maintaining documentation, database and report maintenance and establishing collaborative relationships with community service providers. The administrative services coordinator attends staffing and court weekly and monitors court outcomes and progress.

The Veterans Health Administration's veterans justice outreach specialist is present during court and able to immediately access vital treatment records and communicate this information readily to the court. Outreach assists veterans with additional local and state resources, while volunteer mentors provide morale and motivational support. The county has provided a veterans services officer through Lee County Human Services to assist with VA claims, disability applications and appeals if claims have been denied. A representative from the Vet Center in Fort Myers participates in the court sessions, explaining the service provided to our veterans that are not included at the VA health care clinic in Cape Coral. The VA has provided a trained peer specialist employee that has developed and facilitates two classes with a 26 week curriculum for veteran peer support groups. All participants attend one of the peer groups held at the Veterans Administration Outpatient Health Care Clinic in Cape Coral directly after the court session. The Goodwill Job Links Mobile Unit also provides various services outside of the courthouse for veterans as well as Mental Health Court and County Probation.

Graduation Rate- The overall graduation or success rate was 75%, graduating 2 participants during this fiscal year.

<u>Active Participants</u>- The number of participants in the program was 29 at the end of the fiscal year. There was a 72.4% increase of participants throughout the fiscal year as outlined in the chart below. The program is building steadily to its capacity of 50 participants.

<u>Average Length of Stay</u>- The average length of stay was approximately 1 year, showing that participants, on average, stay in the program close to the intended time period.



DIVISION SUPPORT, UNIFICATION AND INITIATIVES



The clerical teams are vital to division operations. Clerical support assisted with screening 1, 788 persons for indigency, preparation of more than 10,000 case files, setting appointment dates, compiling reports, tracking warranted files, researching warrants and high risk statuses, processing reassignments, entering court outcomes, maintaining department supplies and managing storage and disaster recovery documents.

Pictured from the left, Niquinya Street, Alice Colon, Ann Donohue Andrea Wolfe, Paulette Rinehart and Amanda Carpenter

Division support assisted over 20,000 persons at the front counter and answered 27, 319 calls while the Call Center script managed 32, 297 calls. Division support prepared all Deferred Prosecution Agreements,

Modification Orders, Warrants and Notices to Appear and tracked 254 releases on recognizance while sending court date reminders verifying 99% court appearance. Clerical support also received restitution payments and processed certified mail to victims.

Pictured from the left- Crystal Britton, Carolyn Miller, Gloria Smith, Judy Ryckman, Pamela Limes, Nelly Torres, Diana Brown and Sandra Tapia

The division administrative assistant provides direct support to the criminal division director and serves as the division's Terminal Agency Coordinator and liaison to the Florida Department of Law Enforcement.

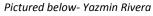


COMMUNITY & STATEWIDE INITIATIVES

The division continued to support statewide initiatives representing the Association of Pretrial Professionals of Florida and Florida Association of Community Corrections. Ms. Liza Maldonado served as a FCAC Commissioner, Ms. Amy Kinsey as the APPF Communications Director and Mr. Scott Peckham as the Southwest Regional Director for the APPF. Ms. Amy Kinsey was the recipient of the Early Career Professional Award through the National Association of Court Management. The award is presented annually to recognize service and contributions to the profession of court administration and the judicial system.

The division continued to facilitate the Public Safety Coordinating Council, under the direction of the Honorable Frank Porter and the Honorable Tara Paluck. The purpose of the PSCC is to assess the population status of county detention facilities and to formulate recommendations to ensure that the capacities are not exceeded. Recommendations and discussions this year have included:

- Specialty court programs
- Work release programs
- Initiatives to reduce overcrowding to include Jail Management, Differentiated
 Case Management and early identification of appropriate diversion and early resolution candidates
- Identification of gaps within the county through Sequential Mapping
- Bridging the gap between law enforcement and the community





NATIONAL BRING YOUR KIDS TO WORK DAY CELEBRATED

The division continued to support National Bring your Kids to Work Day providing students an overview of the criminal justice system. The theme for 2016 was Sparking AHA Moments. Students had the opportunity to observe First Appearance with the Honorable Josephine Gagliardi and learned what happens after an arrest. Court Security demonstrated the screening process and provided a tour of the control room. Deputies from the Lee County Sheriff's Office and US Marshal's Office answered questions about responsibilities in the courthouse.



TECHNICAL ASSISTANCE

The County Probation Department continued with technical assistance from the Carey Group to contribute with the implementation of evidence-based practice utilizing a variety of tools to best address the individual needs of probationers.

TECHNICAL ENHANCEMENTS

The Pretrial Services Department transitioned to E Filing documents that are filed with the Clerk and conducted testing to transition to the Integrated Justice Information System.

TRAINING

The division continued to foster employee growth with various opportunities. A grant though the Substance Abuse and Mental Health Services Administration provided training on Motivational Interviewing, aligning with evidence based practice with effective tools to handle resistance at differing readiness levels. Pretrial Supervisor Mark Cavanaugh was trained to be a "trainer" and pretrial officers Nicol Annis, Keith McGovern, Carol Reisner, Lindsey Kruta and Lisa Vagle, and probation officers Idel Altenburg, Billie Ayers, Thomas Chvilicek, Oscar Ferrer, Jeffrey Langevin, Nancy Mandujano, Stacy Jarchow, Bridget Washburn, Ashlee Whitewood and Seth Yates all attained the MI certification after demonstrating proficiency in all levels.

Mr. Shawn Carlson and Mr. John Calderone obtained the Pretrial Services Professional Certifications through the National Association of Pretrial Services Agencies, which involved qualifying in experience and education and passing an examination on general legal and court issues and practices in the pretrial area. Ms. Melissa Whittington and Ms. Maureen Ganim completed Crisis Intervention Training through the National Alliance for Mental Illness to gain a thorough understanding of mentally illness. Ms. Ashley Gregory graduated from the Certified Public Manager Program offered through the Florida Center for Public Management at the Florida State University after completing rigorous study in fundamentals of leadership, people skills, team leadership, improving organization effectiveness, understanding of complex organizations, large systems and policy formation. Ms. Michelle Nieves facilitated various on-site training for the division from local providers, which provided a mechanism for understanding and making voluntary referrals to resources in the community.

ACCREDITATION

The Florida Corrections Accreditation Commission has approved updated pretrial and probation standards and will now allow probation offices across Florida to participate in the state accreditation process. This expansion means misdemeanor probation offices across the state have the means to ensure consistent policies are adhered to using national best practices to establish the most effective procedures for pretrial and probation statewide. The division will be assessed in 2017.



PROMOTIONS & NEW HIRES

Mr. Shawn Carlson and Mr. Mark Cavanaugh were both promoted to supervisors and Ms. Angela Barker and Mr. Keith McGovern were both selected as team leads at the Intake and Investigation Unit. The division welcomed new hires Ms. Kassee Buonano, Ms. Lindsey Kruta, Ms. Randi Reams, Ms. Carol Reisner and Mr. Shawn Tanner as pretrial officers, probation officer Ms. Stacy Jarchow and Crystal Britton as clerical support during this fiscal year. The division also welcomed Ms. Dena Geraghty under contract to assist with the Felony Drug Court Program.



NATIONAL PRETRIAL & PROBATION WEEK

The division recognized pretrial and probation professionals during National Pretrial and Probation Week in July with a celebration for their daily contributions to defendants, the general public and the community. The division sought to give back to the community and adopted the Multicultural Centre of Southwest Florida. The division sponsored fifteen children, which helped supply various school supplies for the new school year to the less fortunate children in Lee County. Ms. Liza Maldonado and Mr. Scott Peckham volunteered their time at the event at the Harborside Event Center in downtown Fort Myers.

The Lee County Board of County Commissioners signed into resolution a proclamation recognizing Pretrial, Probation and Parole Supervision Week and the work these professionals do day-to-day. It read:

THE BOARD OF COUNTY COMMISSIONERS RESOLUTION

- Whereas, community corrections is an essential part of the justice system; and
- Whereas, pretrial services and probation professionals enforce court orders with dignity, while recognizing the right of the public to be safe-guarded from criminal activity; and
- Whereas pretrial service and probation professionals are responsible for supervising adult and juvenile offenders in the community; and
- Whereas, pretrial services and probation professionals are trained professionals who provide services and referrals for defendants; and
- Whereas, pretrial services and probation professionals work in partnership with community agencies and groups; and
- Whereas, pretrial services and probation professionals promote prevention, intervention and advocacy; and
- Whereas, pretrial services and probation professionals provide services, support and protection for victims; and
- Whereas, pretrial services and probation professionals advocate community and restorative justice; and
- Whereas, pretrial services and probation professionals are a true Force for Positive Change in their communities

Now, therefore, be it resolved that the Board of County Commissioners of Lee County, Florida, does hereby proclaim July 17th- 23rd, 2016 as Pretrial, Probation and Parole Supervision Week and encourages all citizens to honor these community corrections professionals and to recognize their achievements.

Duly executed on the 30th day of June, 2016; Signed by Board of County Commissioners Chairman Frank Mann